

## MULTIPYME CONGONHAS BTC

Discount code: **CIN2258**

Start Date: **10-11-2021**

Expiration Date: **10-18-2022**

Amount: **\$30,000.00**

### General Discounts

	Fare Family				
	ECONOMY BASIC	ECONOMY CLASSIC	ECONOMY FULL	BUSINESS PROMO	BUSINESS FULL
General *	0 %	3 %	5 %	0 %	5 %
PTY	0 %	2 %	3 %	0 %	3 %
INTRA - CAM	0 %	2 %	3 %	0 %	3 %
Domestic Panama	0 %	2 %	3 %	0 %	3 %
Venezuela	0 %	0 %	0 %	0 %	0 %

### Exceptions in Special Routes

Regions Origin - Destination	Fare Family				
	ECONOMY BASIC	ECONOMY CLASSIC	ECONOMY FULL	BUSINESS PROMO	BUSINESS FULL
PAP-ALL-MKTS	0 %	0 %	0 %	0 %	0 %

For O&D's with corporate discounts, E and W classes of the Economy Basic fare family have a 4% discount.  
For O&D's with MultiPYMES discounts, E and W classes of the Economy Basic fare family have a 2% discount.

### CTO

City Ticket Office Copa Airlines

### Call Center

Call Center Copa Airlines

\* These Discounts apply to all routes except those indicated in the table of Exceptions in Special Routes.

## Agency Channel

Agency Name	Station	IATA
CONGONHAS TRAVEL VIAGENS E TURISMO	POA	57534444
CONGONHAS TRAVEL VIAGENS E TURISMO LTDA EPP	POA	57513993

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# **PROCEDURES FOR THE ISSUANCE OF TICKETS**

## **Issuing Company**

The issuing company is Copa Airlines and/or Copa Airlines Colombia.

## **Reservation Class:**

The reservation must be made in the applicable service class, as specified in this Annex.

## **Corporate Code (Tour Code)**

- Copa Airlines shall grant to the Organization a unique identification code called Corporate Code (Tour Code), which will be displayed automatically.
- For the display and quotation of fares, the Corporate Code (Tour Code) shall be used in all GDS (Global Distribution System) reservations systems.
- For more details consult with your respective GDS (Global Distribution System) reservation system representatives.

## **Base Tariff**

The system will automatically assign the published base tariff that may apply according to the service class booked.

## **Extra Discounts**

Other promotions, promotional rates, children or retired rate do not apply.

## **Tariff Field**

The tariff, tax and the total must appear on the ticket. The discount does not apply to taxes, fuel fees or any other additional charges.

## **Refunds**

The refunds apply only to those rates that are refundable.

## **PENALTIES**

Tariff rules shall apply.

- Penalties to the issued tariff apply to changes made to the schedule and the new tariff difference must be paid.
- Copa Airlines shall apply to the travel agencies a penalty of USD\$ 200.00 plus the tariff's difference, if applicable, in the following cases:
  - Discounts on tickets with wrongly typed codes.
  - Discounts to companies with expired codes.
  - Greater discounts to the ones established in this document. Discounts applied to routes not included in the Agreement.
  - Discounts on tariffs and/or promotional classes or not authorized.
  - Discounts issued by IATA agencies not authorized.
  - Discounts for staff that does not work in the Organization, except in those cases in which the Organization pays the cost of the tickets of their expatriates executives, family members, experts, contractors and guests. In this case, The Organization must inform in writing to Copa Airlines.
  - Discounts applied to tickets for infants, children or senior citizens.
  - Manual issuance of tickets.

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**Cancellations or Changes**

All the deletions, changes or inclusions of agencies of travel, shall be effective in the system in 5 working days after receiving the request from the Organization. Also it must be check by the Copa Airlines Sales Representative in charge off the account.

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Name: Company	Name: Travel Agency	Name: Copa Airlines/Copa Airlines Colombia

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